



# **ProjectOffice+ Assessment Project Management Key Performance Indicators**

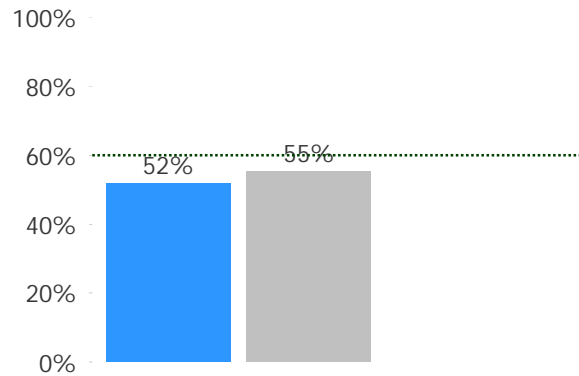
**Prepared for Your Organization**

# Summary of Key Project Management KPIs

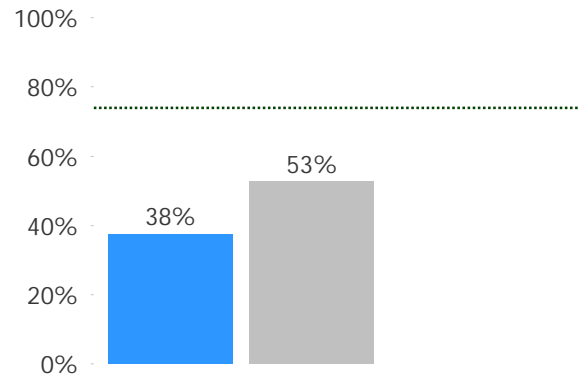
Results for Computer Aid, Inc., 2 Total Respondent(s)

■ Your Score ■ Population ..... Minimum High Performing Organization

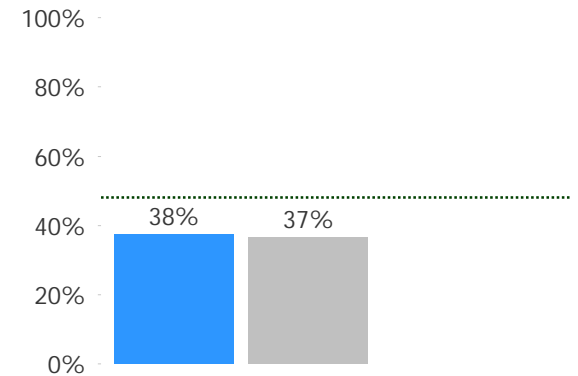
## PM Culture



## PM Talent



## PM Processes



**Your organization's score is characteristic of a low performing organization. Areas for improvements include:**

- **Projects Aligned to Strategy**
- **Program Management Maturity**
- **Portfolio Management Maturity**

**Your organization's score is characteristic of a low performing organization. Areas for improvements include:**

- **Knowledge Transferred Formalized**
- **PM Competency Development Formalized**
- **PM Training Sanctioned**
- **Defined PM Career Paths**

**Your organization's score is characteristic of a low performing organization. Areas for improvements include:**

- **PM Processes Standardized**
- **PMO Aligned to Business Strategy**
- **Process to Build PM Capability**

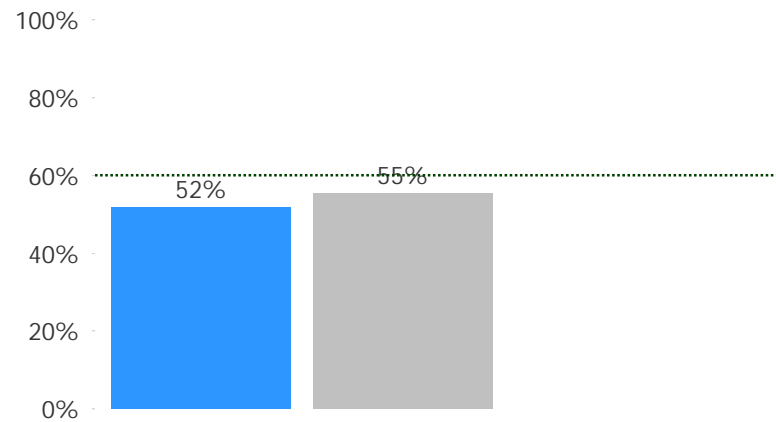
# Key Project Management KPI Details – Project Management Culture

Results for Computer Aid, Inc., 2 Total Respondent(s)

**Your Score: 52%**

■ Your Score   ■ Population   ..... Minimum High Performing Organization

## PM Culture



Area	Average Score	Needs Improvement	Never	Rarely	Sometimes	Usually	Always
			0	3	8	2	0
Engaged Sponsors	67%		0	0	3	2	0
Projects Aligned to Business Strategy	38%	X	0	2	2	0	0
Program Management Maturity	50%	X	0	0	2	0	0
Portfolio Management Maturity	38%	X	0	1	1	0	0

## Project Management Culture Questionnaire Responses

Question	Role	Respondent	Response
Our projects are based upon strong business cases that define anticipated benefits (qualitative and quantitative).	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	! 4 - Rarely
Our project teams respond quickly to take advantage of opportunities and resolve issues so they do not delay project deadlines.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	3 - Sometimes
Our project teams obtain feedback directly from clients on a frequent basis.	VPO	Swider (from PT site), Tom	2 - Usually
	SME	Peters (from PT site), Matthew	2 - Usually
Our project teams execute deliverable and milestone reviews on firm deadlines, including sign-offs.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	6 - No Response
Our organization understands the value of PROJECT PORTFOLIO MANAGEMENT and utilizes it to complete more strategic initiatives.	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	3 - Sometimes
Our organization understands the value of PROGRAM MANAGEMENT and utilizes it to complete more strategic initiatives.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	3 - Sometimes

**Provide clarifying comments on these questions related to project management culture, as well as any organizational observations you'd like to share with project management.**

Respondent	Comments
Peters (from PT site), Matthew	-
Swider (from PT site), Tom	Need to validate the questions so they are interpreted in a way that is measuring the intended critical success factor. Schedule a review with Matt.

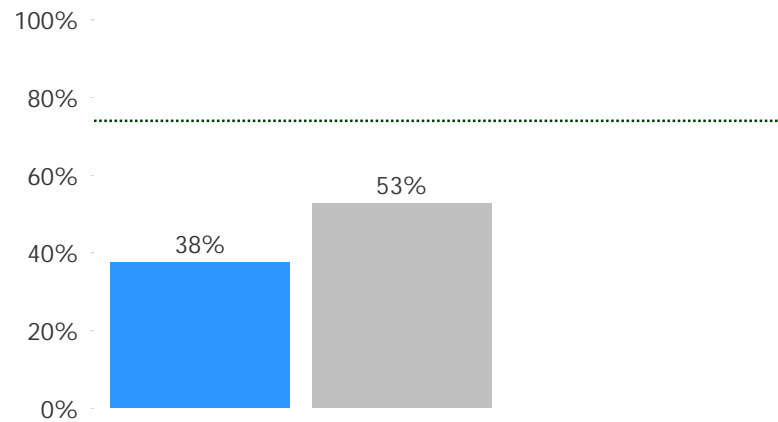
# Key Project Management KPI Details – Project Management Talent

Results for Computer Aid, Inc., 2 Total Respondent(s)

**Your Score: 38%**

■ Your Score 
 ■ Population 
 ⋯ Minimum High Performing Organization

## PM Talent



Area	Average Score	Needs Improvement	Never	Rarely	Sometimes	Usually	Always
			3	4	5	1	0
Knowledge Transferred Formalized	33%	X	2	2	1	0	0
PM Competency Development Formalized	44%	X	0	1	3	0	0
PM Training Sanctioned	50%	X	0	1	0	1	0
Defined PM Career Paths	25%	X	1	0	1	0	0

## Project Management Talent Questionnaire Responses

Question	Role	Respondent	Response
Structured project reviews and formal knowledge capture occur even when the project manager is external to the organization (such as a consultant or partner).	VPO	Swider (from PT site), Tom	6 - No Response
	SME	Peters (from PT site), Matthew	! 5 - Never
Our organization utilizes and maintains its own documented project management methodology.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	3 - Sometimes
Our organization supports development of project management talent by providing career paths and skill assessments.	VPO	Swider (from PT site), Tom	! 5 - Never
	SME	Peters (from PT site), Matthew	3 - Sometimes
Our organization sponsors process improvement initiatives based upon the results of end of project reviews.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	! 5 - Never
Our organization provides project managers with approximately 40 hours per year of training on project management topics and skills.	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	2 - Usually
Our organization performs structured end of project reviews, sometimes referred to as a lessons learned, post implementation, or after action review.	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	! 4 - Rarely

Question	Role	Respondent	Response
Our organization documents and enforces policies regarding project, program and portfolio management.	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	3 - Sometimes



**Provide clarifying comments on these questions related to project management talent, as well as any organizational observations you'd like to share with project management.**

Respondent	Comments
Peters (from PT site), Matthew	-
Swider (from PT site), Tom	I would like to see an assessment of our PM's skills and to target training to address skill gaps in line with CIT critical success factors and business goals.

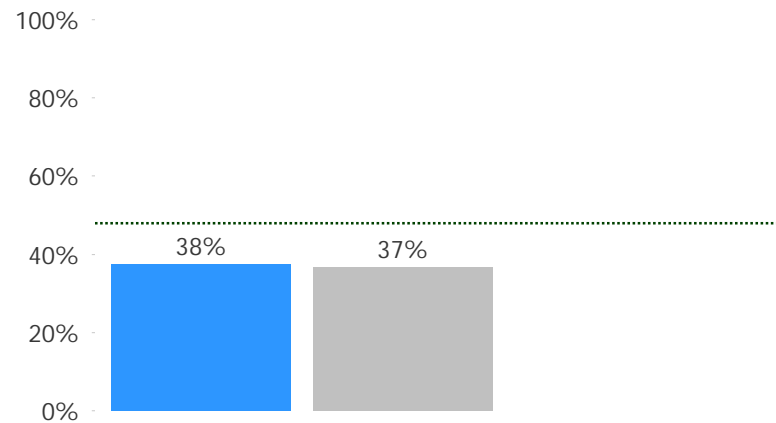
# Key Project Management KPI Details – Project Management Processes

Results for Computer Aid, Inc., 2 Total Respondent(s)

**Your Score: 38%**

■ Your Score 
 ■ Population 
 ⋯ Minimum High Performing Organization

## PM Processes



Area	Average Score	Needs Improvement	Never	Rarely	Sometimes	Usually	Always
			4	3	5	0	1
PM Processes Standardized	54%	X	0	1	4	0	1
PMO Aligned to Business Strategy	19%	X	2	1	1	0	0
Process to Build PM Capability	31%	X	2	1	0	0	0

## Project Management Processes Questionnaire Responses

Question	Role	Respondent	Response
Our organization uses documented standard practices for RISK MANAGEMENT.	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	3 - Sometimes
Our organization uses documented standard practices for RESOURCE AND ACTIVITY ESTIMATING.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	3 - Sometimes
Our organization uses documented standard practices for CHANGE MANAGEMENT.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	1 - Always
Our organization uses a framework to improve project management capability such as the Organizational Project Management Maturity Model (OPM3), industry specific or proprietary models.	VPO	Swider (from PT site), Tom	! 5 - Never
	SME	Peters (from PT site), Matthew	6 - No Response
Our organization has a project management office that PROVIDES VALUE to the business and helps achieve BUSINESS GOALS.	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	! 5 - Never
Our organization has a project management office that improves PERFORMANCE and STANDARDIZES PROCESSES.	VPO	Swider (from PT site), Tom	3 - Sometimes
	SME	Peters (from PT site), Matthew	! 5 - Never

Question	Role	Respondent	Response
Our organization assesses and audits project management processes as a way of improving overall project management capability.	VPO	Swider (from PT site), Tom	! 4 - Rarely
	SME	Peters (from PT site), Matthew	! 5 - Never

**Provide clarifying comments on these questions related to project management culture, as well as any organizational observations you'd like to share with project management.**

Respondent	Comments
Peters (from PT site), Matthew	-
Swider (from PT site), Tom	-